

MYBLUEKC.COM

YOUR GO-TO HEALTHCARE RESOURCE

Navigating your healthcare coverage just got easier.

Blue Cross and Blue Shield of Kansas City (Blue KC) understands the complexities of healthcare. That's why we've developed a website specialized just for you. [MyBlueKC.com](https://mybluekc.com) is easily accessible and offers members customized information for each section of the site including:

- Personalized policy and coverage details
- Claims history
- Health information
- Cost-saving tools and more

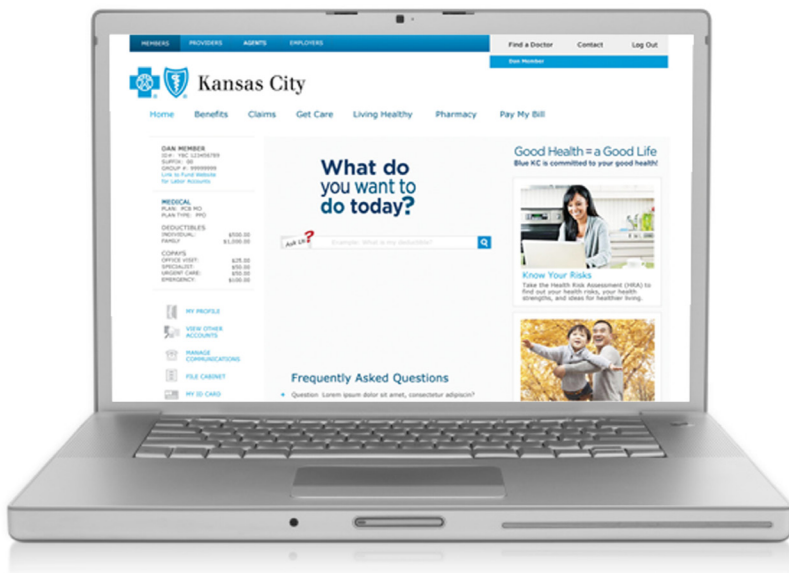


REGISTER ON MYBLUEKC.COM

To get started, you'll need information from your Blue KC member ID card to create your profile. Once registered and logged in, your member homepage displays important information about your Blue KC policy.

Important Notes On Registering

- You can register multiple policies with one username and password. If you have a separate Blue KC dental or medical policy, you can register both under the same user ID and password.
- All family members on your policy who are age 18 and older must register separately.



SEARCH AND GET ANSWERS

Find a Doctor

The Doctor and Hospital Provider Finder allows you to search for local and out-of-area healthcare providers by:

- Provider name
- Specialty
- Medical procedures
- Medical conditions

Other tools such as integrated Google Maps, patient reviews, quality, recognition, and cost categories can also be accessed in researching providers and hospitals.

Compare Costs for Common Procedures

The Cost Estimator tool, located within the Doctor and Hospital Provider Finder, tells you the cost of treatment for common health conditions and provides an estimate of how much you or a family member must pay for the treatment (your out-of-pocket expenses).

Find Answers

Use our Intelligent Search feature to ask a question and receive an immediate response, along with related questions in that category.



Kansas City



GET A SIMPLE LOOK AT YOUR COVERAGE

Benefits

Track what you have already paid, status of your deductible and out-of-pocket costs. You can also access your summary of benefits and certificate for specific details about your Blue KC policy.

Claims

Check the status of your claims and export a list of past claims (up to 24 months). You can view your claims at a summary level, expand the details, or view a copy of your Explanation of Benefits (EOB).

DATE OF SERVICE	MEMBER	PROVIDER	SERVICE	TOTAL CHARGES	YOUR PART	EOB	STATUS
5/7/2013	MEGAN	WALGREENS #06112	Pharmacy	\$16.92	\$12.00	n/a	Processed ✓
5/1/2013	MEGAN	HOTSTETTER, ANANDA	Medical	\$195.00	\$30.00		Processed ✓

Claim #: 13127 Date Received: 5/7/2013

Total Charges	Non Covered Service	Network Savings	Co-payment	Applied to deductible	Applied to Co-insurance	Amount paid by Blue KC	Your Part
\$195.00	\$0.00	\$110.75	\$30.00	\$0.00	\$0.00	\$54.25	\$30.00

Other Insurance Paid: \$0.00



ACCESS PERSONALIZED CONTENT

Get Care

Learn how insurance works including what you need to do, what you need to pay and how to get the most value from your plan.

GET CARE
Navigating the world of healthcare is no easy task. But with the right tools and information, you can get the answers – and coverage – you need.

What I Need to Do
How to get the care you need to get and stay well.

What I Need to Pay
Make dollars and sense of your health insurance coverage.

How I Get the Most Value
A few tips, guidelines and insights to help you get the most for your money.

Living Healthy

Take charge of your health. Blue KC health and wellness programs can help you: reach your health goals, manage a chronic condition or prepare for a new baby. This section also includes tools such as the Symptom Checker and more!

FOR MY HEALTH

SCHEDULE FACE-TO-FACE COACHING APPOINTMENT

IN OUR COMMUNITY
MEMBER HEALTH PROGRAMS
VIDEO LIBRARY
SYMPTOM CHECKER
A TO Z HEALTH TOOLS
NEWSLETTERS

Take an Active Role in Your Health
All it takes to achieve better health and well-being is a plan. Your personalized A Healthier You™ portal is here to give you the support and tools you need to live healthy and be well.

Family Health Guide
Look it up here! Blue KC brings you the information you need to keep you and your family healthy and to cope with illness when it does strike.

Alternate Means Screening
The alternate means screening option is available if you are unable to attend or your employer doesn't offer an onsite screening event. Simply print the form below, have your doctor complete all fields and fax to the number listed on the form. Please remember if any items are left blank or unsigned by your doctor, this form will be considered incomplete.

Discover Your Path to Well-being
Blue KC is here to help you take control of your health. From losing weight to managing a chronic condition or

In Our Community
Learn about our community initiatives and our new neighborhood wellness centers, Live Blue. Take the Healthy Family Survey to get personalized feedback on your family's health habits.

Stay Informed – How You Want

Tell us how you would like Blue KC to communicate with you. Communication categories vary, but you can pick one preference (email, text or U.S. Mail) to apply to all categories or you can customize your communication delivery preference for each category.



USE YOUR MOBILE DEVICE

Accessing MyBlueKC.com from your mobile device gives you the information you want most, anytime, anywhere. Whether you simply need to find a doctor quickly or have a moment to check on a claim, it's all at your fingertips. Before accessing our site from your mobile device, you'll need to first register with MyBlueKC.com from a desktop computer.

